



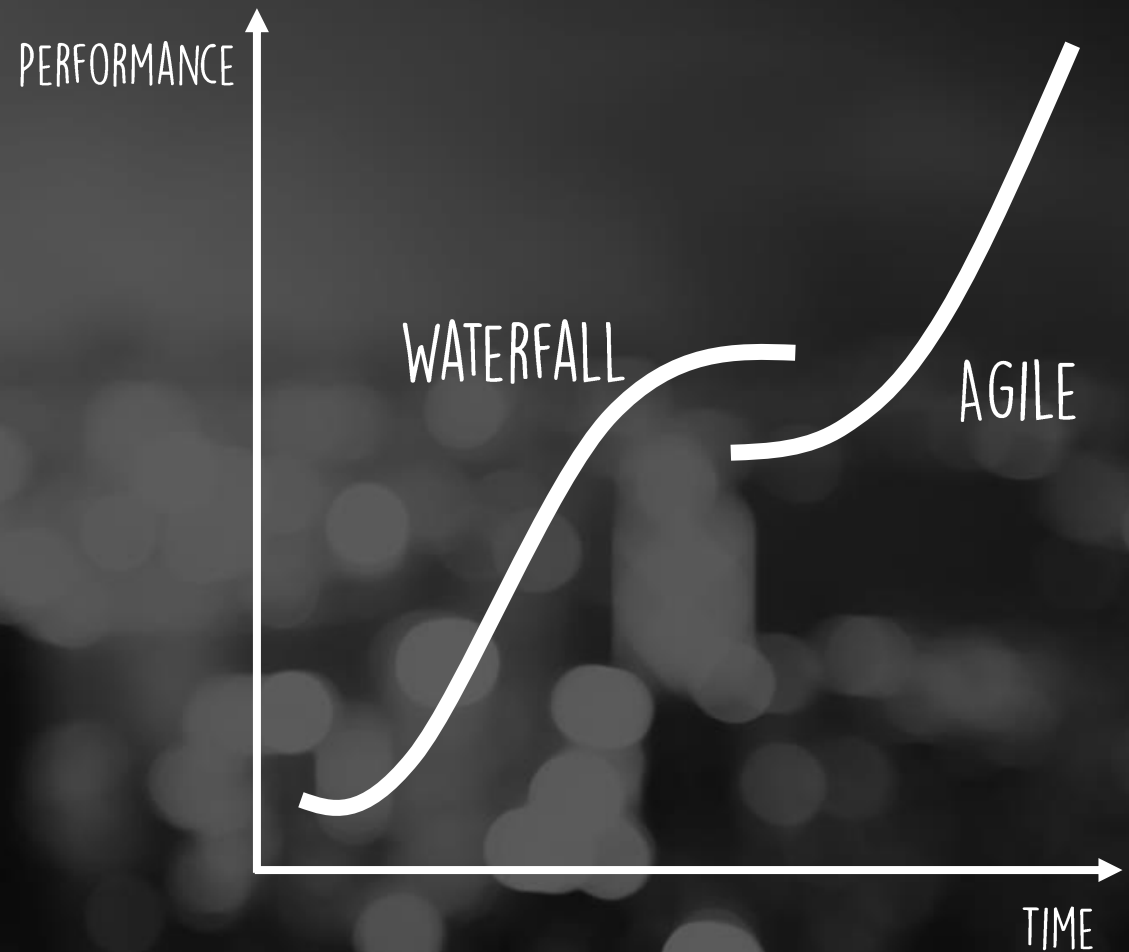
SCALING AS THE TIDE TURNS

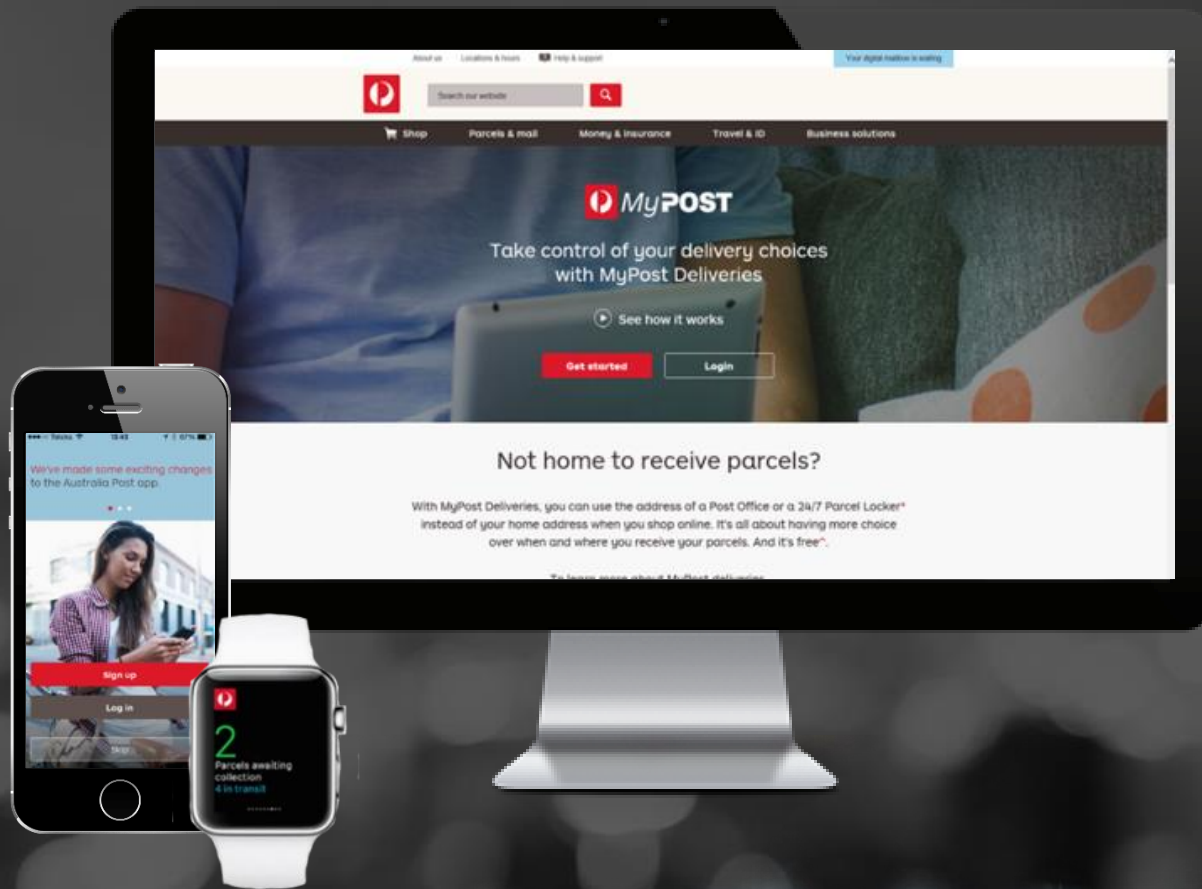
CAMERON GOUGH
GENERAL MANAGER – DIGITAL DELIVERY CENTRE
@CAM_GOUGH

THE NEED TO BE ADAPTIVE



PARALLELS TO DISRUPTIVE INNOVATION



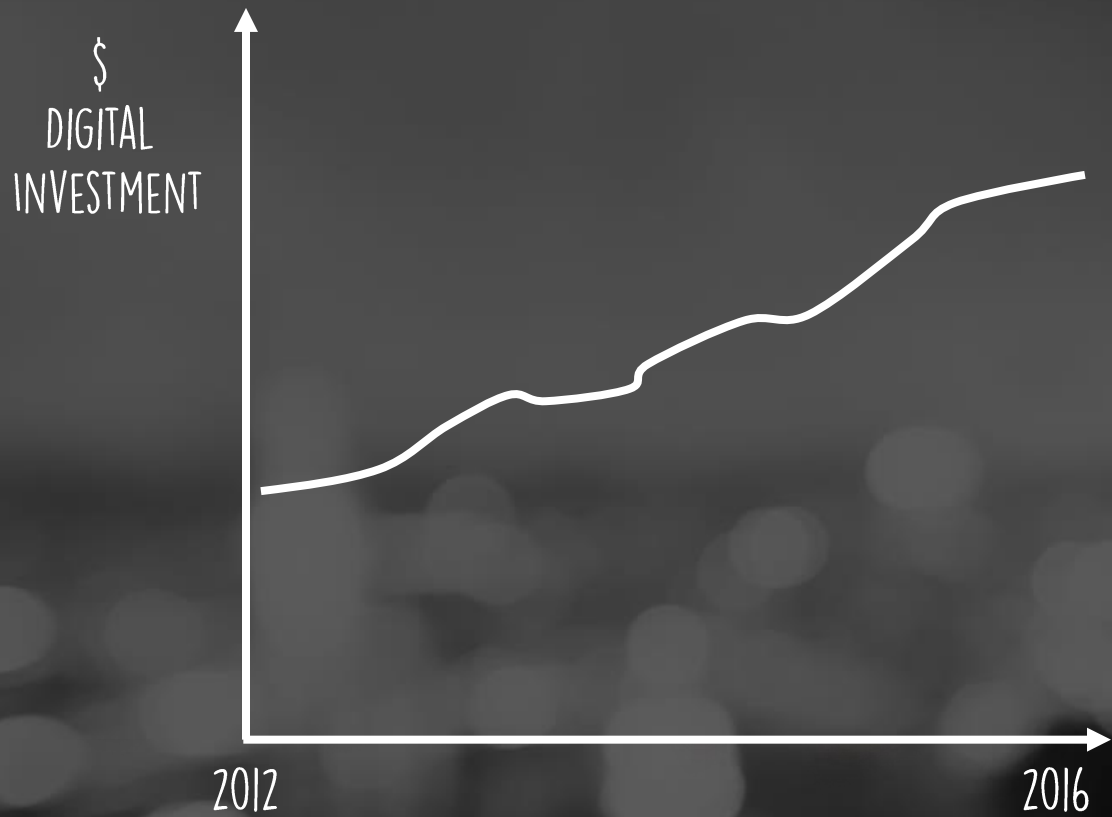


400 Digital Natives

27 Long running teams

95% Capacity Funded





179m Visits p.a.

73% Self Service

70k API calls per hour





PHASE I

**MORE THAN
JUST AGILE**

LONG RUNNING TEAMS

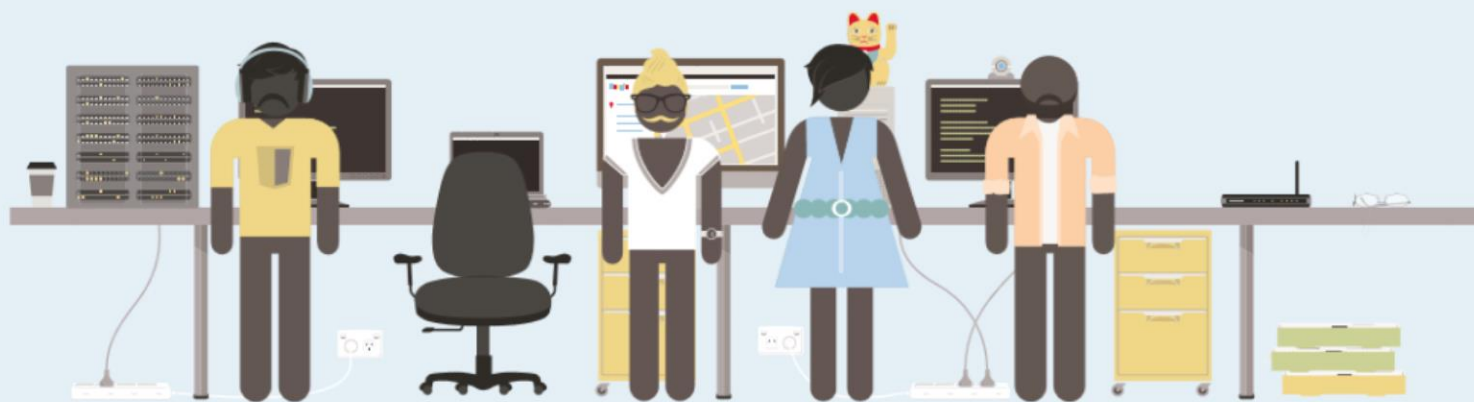




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Register for your API key

You'll need an API key to use the Postage Assessment Calculator API. Register now to receive your key via email.

[Register now](#)

Discover our APIs

Learn about our APIs and access resources to help you integrate Postage Assessment Calculation into your website.

[Learn more](#)

Interact with our APIs

The API Explorer makes it easy to get started with our APIs and test them as you program against our APIs and build your app.

[Explore now](#)

FUND
CAPACITY
NOT
SCOPE

BREAKING UP IS HARD TO DO!





Production stack build time

2013

Up to 50 days

2016

8 – 12 minutes



Environment builds per year

36 builds

12,000 builds



Production releases per year

20 releases

800 releases



Production traffic volume in cloud

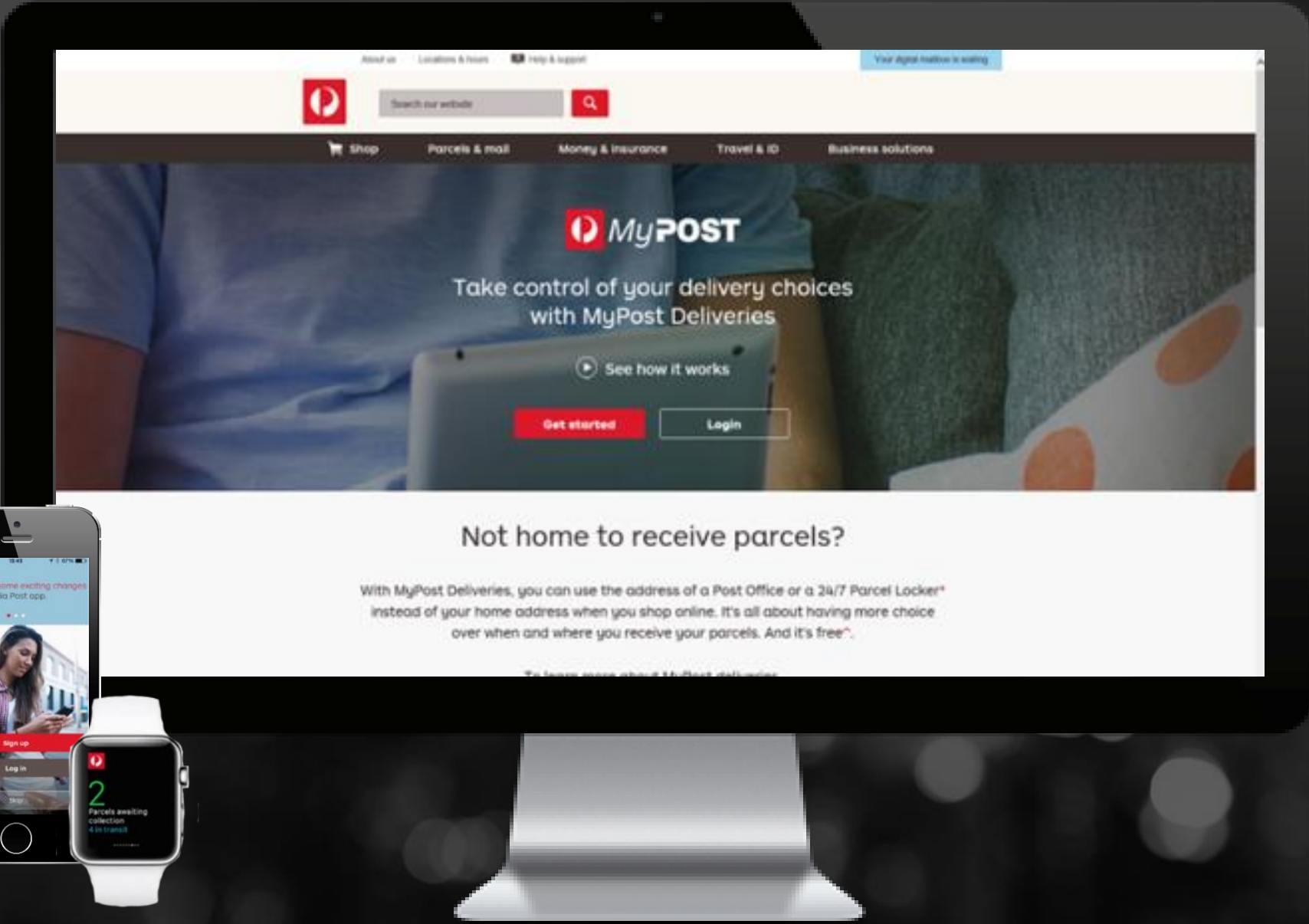
0%

90%

PHASE II

SOLVING FOR LARGE AND COMPLEX CHANGE





Search our website



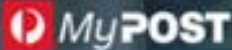
Shop

Parcels & mail

Money & insurance

Travel & ID

Business solutions



Take control of your delivery choices with MyPost Deliveries

See how it works

Get started

Login

Not home to receive parcels?

With MyPost Deliveries, you can use the address of a Post Office or a 24/7 Parcel Locker* instead of your home address when you shop online. It's all about having more choice over when and where you receive your parcels. And it's free[†].

To learn more about MyPost Deliveries

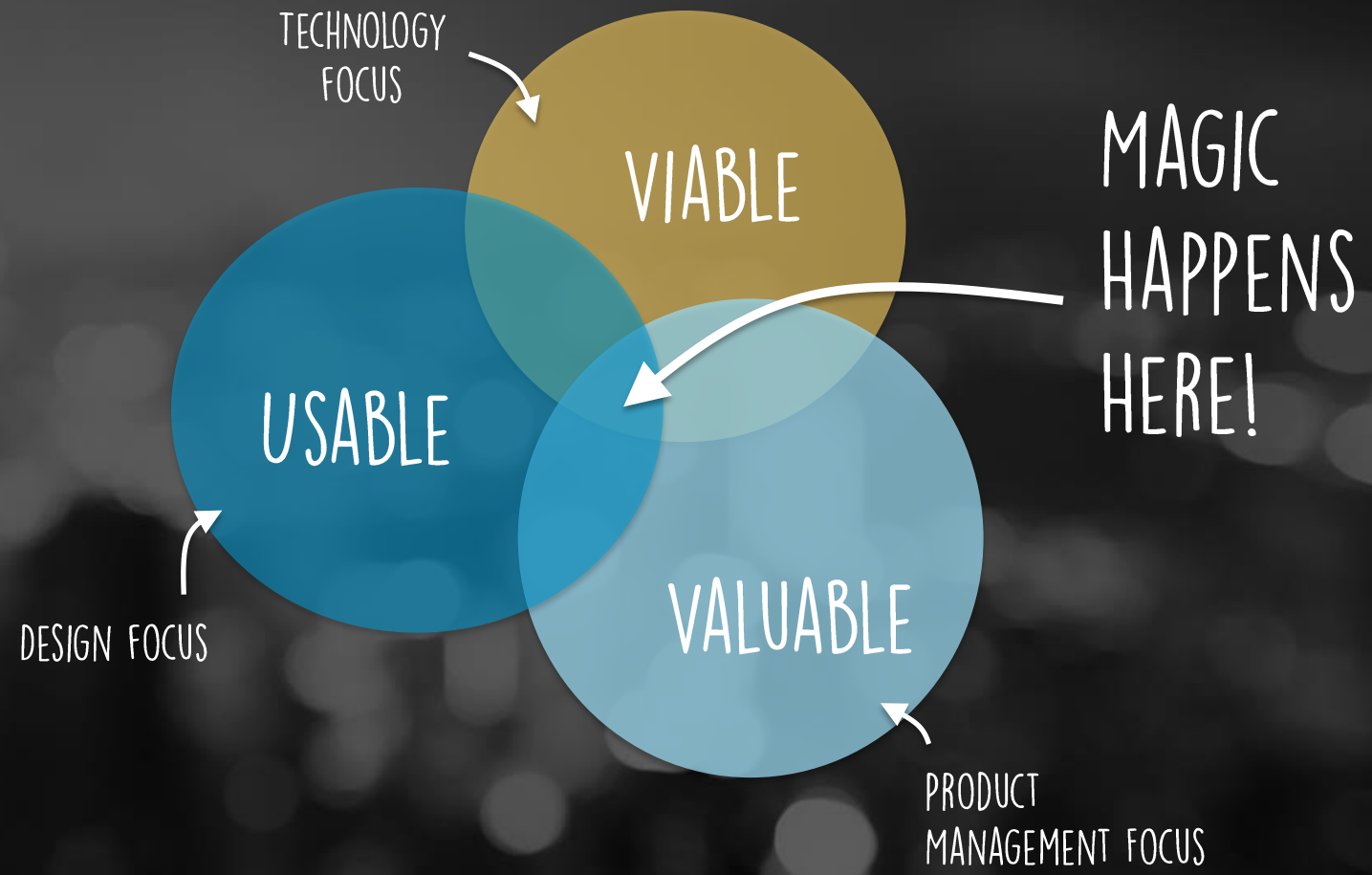


FOCUS ON ALIGNMENT



PHASE III

TAKING IT TO THE ORGANISATION





HOW YOU WORK IS
NOW AS IMPORTANT
AS WHAT YOU
WORK ON

CREATING INNOVATION PATHWAYS



Hackathons



Intrapreneur program

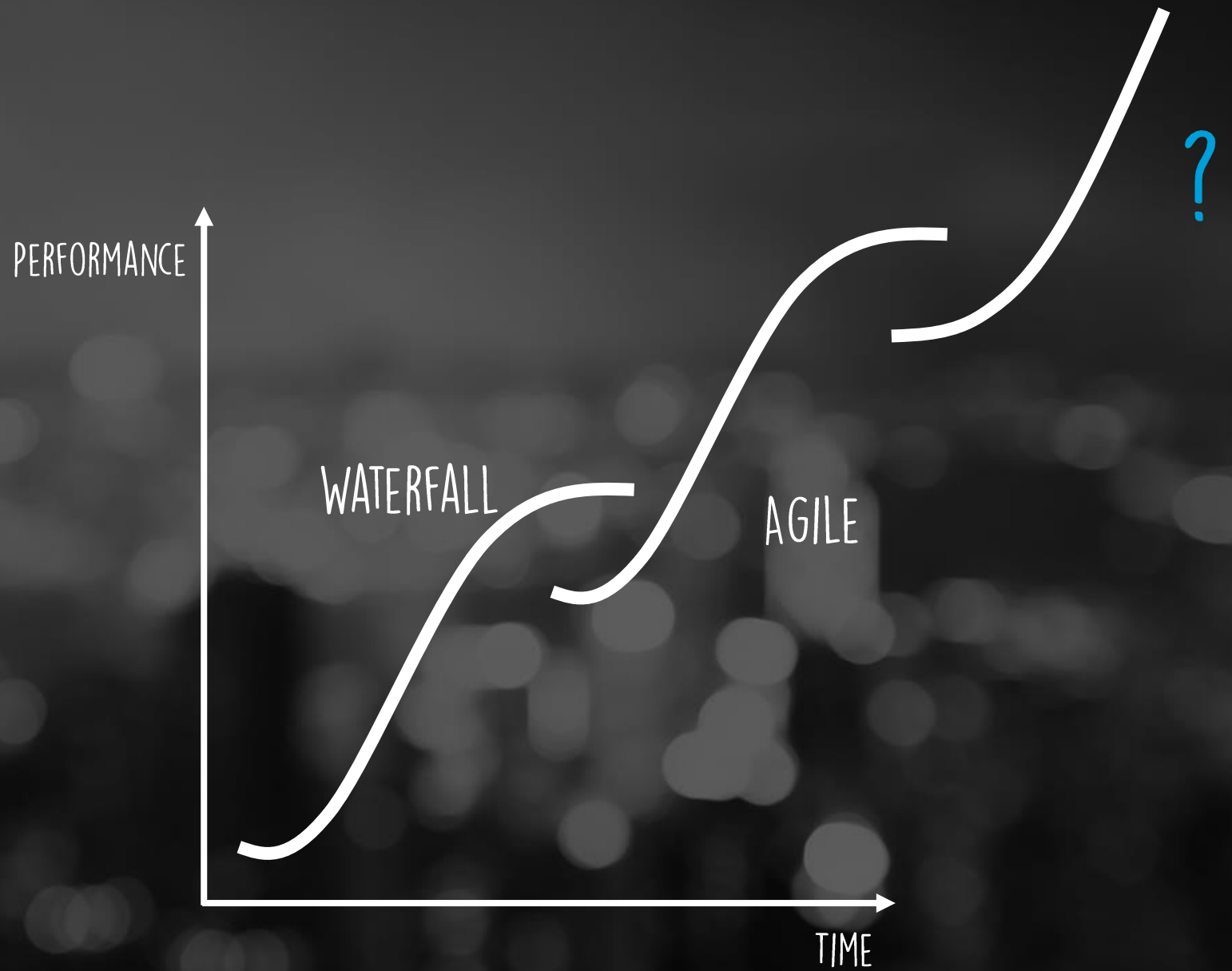


Accelerators



Co-creation with Customers

DISRUPTION
NEVER
STOPS





THANK YOU